GOVERNMENT OF INDIA
MINISTRY OF RAILWAYS
(RAILWAY BOARD)

No. PC-VII/2021/HRMS/69   New Delhi, dated: 20.12.2021

The PCPOs,
All Indian Railways
(As per standard mailing list)

Sub: **Changes in e-Pass Module of HRMS regarding generation of OTP while booking tickets on e-Pass**

In view of the demands received from Federations and various other stakeholders and as a part of the system improvement measures, it is informed that the system of generation of OTP while booking tickets on e-Pass has been dispensed with.

2.   Now, the Pass Booking Code, in the form of a user PIN, shall be sent along with the UPN Message sent to the user's mobile on generation of e-Pass. Further, the said code shall remain valid for the entire duration of validity of e-Pass. In case a user wishes to generate the Pass Booking code again, he/she can do it by clicking "Send SMS" or "Send email" button under "Resend Pass SMS" tab against the desired pass number.

3.   The aforementioned changes may be communicated to all the employees and the concerned Pass Sections.

(M.K Gupta)
Executive Director, Pay Commission-II
Railway Board
(Ph. No.011-47843120)
(e-Mail: mkguptairps.97@gov.in)

Copy to: Director (GA), Railway Board

Rail Bhawan, Raisina Road, New Delhi-110001